

<b>CYNGOR SIR YNYS MON / ISLE OF ANGLESEY COUNTY COUNCIL</b>	
<b>COMMITTEE:</b>	<b>Standards Committee</b>
<b>DATE:</b>	<b>18 June 2024</b>
<b>REPORT TITLE:</b>	<b>Conduct Complaints to the Public Services Ombudsman for Wales (PSOW)</b>
<b>PURPOSE OF THE REPORT:</b>	<b>To advise the Committee of the complaints which have been sent to the PSOW in relation to (a) County Councillors and (b) Town and Community Councillors.</b>
<b>REPORT BY:</b>	<b>Mared Wyn Yaxley Solicitor – Corporate Governance <a href="mailto:mwyics@ynysmon.llyw.cymru">mwyics@ynysmon.llyw.cymru</a></b>
<b>LINK OFFICER:</b>	<b>Lynn Ball Director of Function (Council Business) / Monitoring Officer <a href="mailto:lbxcs@ynysmon.llyw.cymru">lbxcs@ynysmon.llyw.cymru</a> 01248 752586</b>

## 1. INTRODUCTION

The Standards Committee is provided with an update every quarter on the complaints which have been received by the Public Services Ombudsman for Wales in relation to (a) County Councillors and (b) Town / Community Councillors.

## 2. UPDATES

2.1 The reports for Quarter 1 for 2023/2024 [April – June 2023] and Quarter 2 for 2023/2024 [July – September 2023] were submitted at the Standards Committee meeting on 13 December 2023.

2.2 A copy of the report for Quarter 3 for 2023/2024 [October – December 2023] in relation to County Councillors, appears at **Enclosure 1**.

A copy of the report for Quarter 3 in relation to Town and Community Councillors, appears at **Enclosure 2**.

2.3 A copy of the report for Quarter 4 for 2023/2024 [January – March 2024] in relation to County Councillors, appears at **Enclosure 3**.

A copy of the report for Quarter 4 in relation to Town and Community Councillors, appears at **Enclosure 4**.

## 3. COUNTY COUNCILLORS

3.1 There are currently two cases being investigated by the PSOW in relation to two different County Councillors. One case was received in August 2023 and the other was received in February 2024.

#### 4. TOWN AND COMMUNITY COUNCILLORS

4.1 A total of 5 complaints were submitted to the PSOW in Quarter 4 of 2023/2024, all relating to Councillors from the same Community Council. This is a large increase compared to the remainder of the year where no complaints were submitted for TCCs in Quarter 1, Quarter 2 or Quarter 3.

#### 5. RECOMMENDATION

5.1 For the Standards Committee members to note the contents of the **Enclosures at 1-4**.

#### ENCLOSURES:

1	Complaint report for Quarter 3 for 2023/2024 in relation to County Councillors.
2	Complaint report for Quarter 3 for 2023/2024 in relation to Town and Community Councillors.
3	Complaint report for Quarter 4 for 2023/2024 in relation to County Councillors.
4	Complaint report for Quarter 4 for 2023/2024 in relation to Town and Community Councillors.



ATODIAD / ENCLOSURE 1

CWYNION A GYFLWYNWYD I'R OMBWDSMON – “O” – AC YMCHWILIADAU A WNAED GANDDO YNGHYLCH  
CYNGHORWYR CYNGOR SIR YNYS MÔN - DIWEDDARIAD

UP TO DATE COMPLAINTS TO AND INVESTIGATIONS BY THE OMBUDSMAN – “O” -REGARDING  
ISLE OF ANGLESEY COUNTY COUNCILLORS – UPDATE

Chwarter 3 (Hydref – Rhagfyr 2023) – 2023/2024 – Quarter 3 (October – December 2023)

<b>Enw'r Cynghorydd</b>  <b>Name of Councillor</b>	<b>Enw'r Achwynydd</b>  <b>Name of Complainant</b>	<b>Cyfeirnod y Ffeil</b>  <b>File Reference</b>  <b>(i) Un ni/Ours</b> <b>(ii) “O”</b>	<b>Dyddiad y Gŵyn - “O”</b>  <b>Complaint date - “O”</b>	<b>Canlyniad Ymholiad “O” a'r dyddiad neu'r sefyllfa gyfredol</b>  <b>Result of “O” Investigation and date or the current situation</b>
<b>Cynghorydd Sir / County Councillor</b>	Aelod / Member	024922 202302251	Gohebiaeth gyntaf gan O / First correspondence received from O: 09.08.2023	O yn parhau i ymchwilio'r gŵyn / O is continuing to investigate the complaint

ATODIAD / ENCLOSURE 2

CWYNION A GYFLWYNWYD I'R OMBWDSMON – “O” – AC YMCHWILIADAU A WNAED GANDDO YNGHYLCH  
**CYNGHORWYR CYMUNEDOL A THREF - DIWEDDARIAD**

UP TO DATE COMPLAINTS TO AND INVESTIGATIONS BY THE OMBUDSMAN – “O” - REGARDING  
**TOWN AND COMMUNITY COUNCILLORS – UPDATE**

Chwarter 3 (Hydref – Rhagfyr 2023) – 2023/2024 – Quarter 3 (October – December 2023)

<b>Enw'r Cynghorydd</b> <b>Name of Councillor</b>	<b>Enw'r Achwynydd</b> <b>Name of Complainant</b>	<b>Cyfeirnod y Ffeil</b> <b>File Reference</b> <b>(i) Un ni/Ours</b> <b>(ii) “O”</b>	<b>Dyddiad y Gŵyn - “O”</b> <b>Complaint date - “O”</b>	<b>Canlyniad Ymholiad “O” a'r dyddiad neu'r sefyllfa gyfredol</b> <b>Result of “O” Investigation and date or the current situation</b>
<b>DIM I'W ADRODD / NONE TO REPORT</b>				

**CWYNION A GYFLWYNWYD I'R OMBWDSMON – “O” – AC YMCHWILIADAU A WNAED GANDDO YNGHYLCH  
CYNGHORWYR CYNGOR SIR YNYS MÔN - DIWEDDARIAD**

**UP TO DATE COMPLAINTS TO AND INVESTIGATIONS BY THE OMBUDSMAN – “O” -REGARDING  
ISLE OF ANGLESEY COUNTY COUNCILLORS – UPDATE**

**Chwarter 4 (Ionawr – Mawrth 2024) – 2023/2024 – Quarter 4 (January – March 2024)**

<b>Enw'r Cynghorydd</b>  <b>Name of Councillor</b>	<b>Enw'r Achwynydd</b>  <b>Name of Complainant</b>	<b>Cyfeirnod y Ffeil</b>  <b>File Reference</b>  <b>(i) Un ni/Ours</b> <b>(ii) “O”</b>	<b>Dyddiad y Gŵyn - “O”</b>  <b>Complaint date - “O”</b>	<b>Canlyniad Ymholiad “O” a'r dyddiad neu'r sefyllfa gyfredol</b>  <b>Result of “O” Investigation and date or the current situation</b>
<b>Cynghorydd Sir / County Councillor</b>	Aelod / Member	024922 202302251	Gohebiaeth gyntaf gan O / First correspondence received from O: 09.08.2023	O yn parhau i ymchwilio'r gŵyn / O is continuing to investigate the complaint
<b>Cynghorydd Sir / County Councillor</b>	Aelod / Member	025515 202307670	Gohebiaeth gyntaf gan O / First correspondence received from O: 08.02.2024	O yn ymchwilio'r gŵyn / O is investigating the complaint

**ATODIAD / ENCLOSURE 4**

**CWYNION A GYFLWYNWYD I'R OMBWDSMON – “O” – AC YMCHWILIADAU A WNAED GANDDO YNGHYLCH  
CYNGHORWYR CYMUNEDOL A THREF - DIWEDDARIAD**

**UP TO DATE COMPLAINTS TO AND INVESTIGATIONS BY THE OMBUDSMAN – “O” - REGARDING  
TOWN AND COMMUNITY COUNCILLORS – UPDATE**

**Chwarter 4 (Ionawr – Mawrth 2024) – 2023/2024 – Quarter 4 (January – March 2024)**

<b>Enw'r Cyngorydd</b>  <b>Name of Councillor</b>	<b>Enw'r Achwynydd</b>  <b>Name of Complainant</b>	<b>Cyfeirnod y Ffeil</b>  <b>File Reference</b>  <b>(i) Un ni/Ours</b> <b>(ii) “O”</b>	<b>Dyddiad y Gŵyn - “O”</b>  <b>Complaint date - “O”</b>	<b>Canlyniad Ymholiad “O” a'r dyddiad neu'r sefyllfa gyfredol</b>  <b>Result of “O” Investigation and date or the current situation</b>
Cyngorydd Cymuned / Community Councillor  Cyngor Cymuned A / Community Council A	Cyngorydd Cymuned / Community Councillor	025514 202307045	Gohebiaeth gyntaf gan O / First correspondence received from O: 07.02.2024	O yn ymchwilio'r gŵyn / O is investigating the complaint
Cyngorydd Cymuned / Community Councillor  Cyngor Cymuned A / Community Council A	Aelod o'r cyhoedd / Member of the public	025578 202308844	Gohebiaeth gyntaf gan O / First correspondence received from O: 19.02.2024	O wedi penderfynu peidio ymchwilio'r gŵyn / O has decided not to investigate the complaint
Cyngorydd Cymuned / Community Councillor  Cyngor Cymuned A / Community Council A	Aelod o'r cyhoedd / Member of the public	025577 202308351	Gohebiaeth gyntaf gan O / First correspondence received from O: 20.02.2024	O wedi penderfynu peidio ymchwilio'r gŵyn / O has decided not to investigate the complaint

**ATODIAD / ENCLOSURE 4**

Cynghorydd Cymuned / Community Councillor  Cyngor Cymuned A / Community Council A	Aelod o'r cyhoedd / Member of the public	025582 202309057	Gohebiaeth gyntaf gan O / First correspondence received from O: 22.02.2024	O wedi penderfynu peidio ymchwilio'r gŵyn / O has decided not to investigate the complaint
Cynghorydd Cymuned / Community Councillor  Cyngor Cymuned A / Community Council A	Aelod o'r cyhoedd / Member of the public	25655 202309312	Gohebiaeth gyntaf gan O / First correspondence received from O: 19.03.2024	O wedi penderfynu peidio ymchwilio'r gŵyn / O has decided not to investigate the complaint